



Corporate responsibility
and *sustainability* commitment

Group

TYPSA



July 2024

TYPSA is an independent company that provides professional engineering and consulting services in the fields of **transport, buildings, water infrastructure, renewable energy, the environment and rural development**, with a wide international presence. Since the creation of the firm in 1966, we have endeavoured to provide **services of excellence** that **optimise value** for our clients and generate **positive impacts** on our employees, the environment and citizens' quality of life.

Honesty, leadership, excellence, independence, permanence and responsibility are our guiding values. Our **Code of Ethics** steers company conduct and requires compliance from our collaborators. At TYPSA, we are aware of the importance of responsible, upright and transparent management of our business, our people and the environment in which we work at all times.

Since 2013, our commitment to Corporate Responsibility and Sustainable Development has aligned with the 10 principles of the **UN Global Compact**, to which TYPSA is a **Participant Entity**, and with **Sustainable Development Goals (SDGs)**.

Our commitment to Corporate Responsibility and Sustainability at TYPSA is based on seven pillars: the quality of our services, environmental protection, innovation, people development, integrity, engagement with the community and dedication to business permanence. Every one of these pillars aligns with the 10 principles of the Global Compact and a contribution to the 2030 Agenda SDGs puts them into practice.

■ **Quality**

Our mission is to provide **services of excellence** and earn our clients' trust. We focus on identifying client requirements to deliver added value and exceed initial expectations.

Our extensive network of offices across five continents gives us first-hand knowledge of our clients' challenges and needs, while our technical departments apply the in-depth knowledge and specialisation that enable us to **develop the latest international solutions tailored to the local context**.

We have had an **ISO 9001 certified quality system** in place since 1996, which provides a common source of reference for all the Group's branches and subsidiaries, allowing us to **function as one company** in any part of the world. We take the pulse of client satisfaction in all our work and our **internal control and audit system** enables us to quickly pinpoint room for improvement. For TYPSA, continuous improvement is synonymous with an ongoing commitment to a guarantee of a better service every time.

■ **Environment**

We have a commitment to planning and designing with the environment in mind in order to take the lead in **sustainable infrastructure and building design**. We therefore design taking into account the effects of climate change and the asset life cycle, while leading and actively taking part in international platforms and forums that promote good practices in these areas.

Our production processes target **decarbonisation, resilience, the circular economy and the whole life cycle** promoting the **efficient use of natural resources** such as water, soil and energy.

Our **environmental management** has been **ISO 14001 certified** since 2003. We measure our **carbon footprint** annually; it has been verified in line with **ISO 14064** since 2013 and it is registered at the Ministry for Ecological Transition and the Demographic Challenge in Spain.



■ Innovation

At TYP SA, we understand innovation as a means of driving our knowledge-based services and remaining at the forefront of available techniques and technologies, with the purpose of delivering added value to our clients and society.

The **R&D Committee** steers innovation and we undertake all our projects following an innovation management system. TYP SA was among the first to obtain **UNE 166002** certification for its system in 2008, and since then we have been continuously improving our procedures.

Endorsing a commitment to digital transformation, our information management system is certified to **UNE-EN-ISO 19650** for “**Organization and digitization of information about buildings and civil engineering works including BIM**”, while our information security management system, certified to **UNE-EN-ISO 27001**, ensures the highest possible standard of protection for client information. Specialised units implement and develop innovative technologies and automation to promote and support innovation within the Group.

We develop many innovation projects in collaboration with other entities, such as clients, universities and research and technology institutions, maximising the impact of our innovative applications. We steadily increase our effort to foster employee awareness and provide innovation training, and we acknowledge creative effort through our Annual Innovation Awards.

■ People

We are, and intend to remain, at the top of our sector. Therefore, we make every effort to attract top talent, both nationally and internationally. To achieve this, we focus on three essential aspects: engagement with the company, career development and a safe, healthy and respectful working environment.

Our **employee engagement levels** are remarkably high and explain our low voluntary turnover rate. In order to achieve this climate of trust, we have developed a broad programme of actions fostering loyalty.

People development is another of our pillars. We endeavour to help our employees fully develop their talents through **promotion and ongoing training plans and tools**.

We provide optimal conditions of **health and safety at work** based on a management system that has been certified since 2007 and is currently aligned with and certified to **ISO 45001**. In addition, our annual statement confirming our **commitment to equality, diversity and inclusion** provides a guarantee of equal treatment and opportunities and condemns any discriminatory behaviour.

As a company with a global presence, we willingly accept our responsibility to promote and respect human rights, as reflected in our UN Global Compact signatory commitment. To reaffirm our commitment, we publish an annual **Modern Slavery Statement**, we include respect for human rights in our code of ethics and we ensure ethical compliance in our value chain.

■ Integrity

We have an **ISO 37001** certified **Integrity Management System** in place and an independent **Compliance Committee** that reports to the Board of Directors. The Committee, with the support of the Compliance Management team, ensures that all Group employees are aware of and implement our Integrity System.



TYP SA has the necessary internal **procedures and controls** in place to prevent corruption or criminal behaviour in the performance of its activities. A **whistleblower channel** is available for users from both within the company and from outside to report integrity-related issues.

Everybody in the organisation must be familiar with and respect the law and the commitments that TYP SA adopts voluntarily. Consequently, **integrity training and awareness-raising**, both internally and in our external relationships, constitute a fundamental pillar of our system aimed at consolidating an **ethical corporate culture**.

■ **Community**

TYP SA is actively present in society. We play a leading and active participatory role in prominent **Spanish and international professional and industry associations**, promoting best practices in our business and company and professional development in the industry. We also maintain a close relationship with **universities and research institutions**, supplying resources to support the training of young engineers.

We are of the firm belief that **education** is one of the best tools for contributing to the development of society, since it opens up a range of opportunities for the future. We strengthen the higher education available in sub-Saharan Africa through the **TYP SA Foundation for Development**, which has built and is developing the Universidad Lago Alberto (UNILAC).

■ **Permanence**

Throughout its history spanning more than 50 years, TYP SA has demonstrated a strong determination to ensure business **durability** in a highly competitive global market. Our success is largely due to our **financial and business independence**.

Over the years, we have combined **bold management** with appropriate **risk control**. In practice, this results in **prudent financial management**, the systematic **reinvestment** of our profits in the business and prioritised, progressive geographic and industry **diversification**. We have thus been able to pay our shareholders fairly, three hundred of them being our employees.

By deploying these seven pillars we contribute to Sustainability and Sustainable Development Goals (SDGs) through our business areas, corporate policies, management systems and the TYP SA Foundation for Development.



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